SANDRA JONES

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SUMMARY of QUALIFICATIONS

- Over 15 years of experience in social service working with children and families
- Experience with case management, and DCFS guidelines and protocol
- Proficient in Microsoft Word, Excel, and Power Point
- Excellent interpersonal communication skills for team building and family interventions

PROFESSIONAL EXPERIENCE

Aunt Martha's Youth Service Center, Chicago, Illinois August 2012 – Present

Case Manager

- Supervise visits with children and families to promote unification.
- Screen and assess clients to provide mental and physical status.
- Handle incident reports to document and monitor occurrences related to client.
- Manage discharge files to ensure proper clearance.

Children's Reception Center, Chicago, Illinois

September 2000 – May 2012

Social Worker

- Compiled, organized and retrieved data relevant to children's files meeting DCFS guidelines.
- Transported clients to court hearings, appointments and visits to instill responsibility.
- Collaborated with administration, and outside agencies to facilitate comprehensive services.
- Developed action plans to meet the specific goals of the individual.
- Promoted autonomy through activities to enrich the lives of participants.

Youth Outreach Services, Chicago, Illinois

March 1999 - August 2000

Site Manager/Prevention Specialist

- Coordinated after-school math and reading programs for teachers and nearly 50 students.
- Conducted parent and student meetings to encourage participation.
- Organized fund raisers for community events to raise monies for special projects.
- Encouraged volunteerism to increase in-kind contributions.

EDUCATION

Governors State University, University Park, Illinois Master of Social Work, Anticipated June 2014 GPA 3.8 / Dean's List

Chicago State University, Chicago, Illinois Bachelor of Social Work, June 1999

PROFESSIONAL AFFILIATIONS

Member, Social Work Student Organization, Governors State University, 2012 – Present Member, Phi Alpha Honor Society, Governors State University, 2012 – Present Member, National Association for Social Workers, 2001 – Present